



Case Study:

Implementing AI-driven Information Governance Solutions in M365 for a Large Community College District with Kindato

Company Background:

Discover how a large community college district improved its data management and compliance with federal and state regulations by implementing AI-driven Information Governance (IG) solutions in Microsoft 365 (M365) with Kindato.

College Background:

Kindato's client, a prominent community college district in Texas, serves over 100,000 students across eight campuses. As an educational institution, they must adhere to data privacy regulations such as FERPA (Family Educational Rights and Privacy Act). With faculty and staff generating vast amounts of data, efficient data management is essential.

Challenges:

The college district faced significant challenges managing data across multiple M365 applications, including SharePoint, OneDrive, and Teams. The decentralized approach led to difficulties enforcing data retention policies consistently, resulting in increased storage costs and potential legal and regulatory risks.

Solution: AI-driven Information Governance in M365

Collaborating with Kindato, the college district implemented AI-driven Information Governance solutions in their M365 environment. Using Kindato's expertise, experience, and proprietary workflow templates, the institution established customized information governance policies.

The AI-driven solution enabled automated data classification, labeling, and enforcement of retention policies across SharePoint, OneDrive, and Teams. This approach ensured better management of sensitive data, reducing legal and regulatory risks.

Results: Improved Data Management and Compliance

With the AI-driven Information Governance solutions in M365, the college district achieved a unified view of its data, allowing for consistent enforcement of data retention policies. The solution streamlined data management practices, reduced storage costs, and improved compliance with FERPA and other data privacy regulations.

Overall, the college was able to improve its open records request and eDiscovery process, reduce the time and cost associated with legal matters, and respond to legal matters more effectively by implementing Kindato's RecQuest and Managed eDiscovery Services. The college's staff could work more efficiently and securely, knowing that their data was appropriately managed and protected, and that they were in compliance with relevant regulations.



In Summary:

By leveraging Kindato's AI-driven Information Governance solutions in M365, the college district enhanced its data management, regulatory compliance, and overall efficiency. This case study highlights the benefits of combining AI, Information Governance, and M365 in educational institutions, showcasing the potential for improved data management and compliance.